



## Ohio Turnpike Warns of a Resurgence in Scam Texts to Pay Tolls

*Ohio Turnpike raises awareness of ongoing texting scam in a new [video](#).*

BEREA, Ohio (March 7, 2025) – The Ohio Turnpike and Infrastructure Commission is reminding mobile phone users everywhere to be aware of a resurgence in fraudulent texts from scammers requesting payment for unpaid tolls through fake websites.

The fraudulent texts are sent randomly to mobile phone users in various area codes and attempt to impersonate the website addresses of toll agencies across the country.

“The Ohio Turnpike does NOT send text messages requesting payment for unpaid tolls. The Ohio Turnpike will only notify you of an unpaid toll through the U.S. Mail,” the agency says in a new [video](#). “If you’ve received a suspicious or fraudulent text, do not click the link or provide any personal information.”

All suspicious text messages should be deleted without clicking any links.

Anyone who clicked a fraudulent link and provided personal information should immediately contact their bank or credit card provider to secure their financial accounts.

A red graphic with a white border. On the left is the Ohio Turnpike logo. To the right, the words "SCAM ALERT" are written in large, bold, white capital letters. Below this, there are four lines of white text: "If you receive a text message claiming you have a toll payment due, please be aware that this is likely part of an ongoing, nationwide texting scam.", "The Ohio Turnpike does NOT send text messages requesting payment for unpaid tolls.", "The Ohio Turnpike will send up to three invoices by U.S. Mail to collect unpaid tolls.", and "To report a texting scam, contact the FBI's Internet Crime Complaint Center at [www.ic3.gov](http://www.ic3.gov) and be sure to include the phone number from where the text originated and the website listed within the text." The background of the graphic shows a blurred image of a highway with a truck.

Victims of texting scams can file a complaint with the FBI's Internet Crime Complaint Center at [www.ic3.gov](http://www.ic3.gov). Be sure to include the sender's phone number and the website listed in the text.

**For questions about tolls incurred, always check your *E-ZPass* account by using the toll agency's legitimate website or by contacting the toll agency's customer service phone number.**

The Ohio Turnpike's official websites are [www.ezpassoh.com](http://www.ezpassoh.com) and [www.ohioturnpike.org](http://www.ohioturnpike.org).

The Ohio Turnpike's customer service number is 440.971.2222.

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