

# OHIO TURNPIKE AND INFRASTRUCTURE COMMISSION

## Resolution Honoring the Distinguished Service of Executive Director, Randy Cole

WHEREAS, the Ohio Turnpike and Infrastructure Commission appointed Randy Cole to serve as Executive Director beginning December 22, 2014, a position which he will hold until January 13, 2019; and

WHEREAS, the Commission wishes to formally acknowledge Mr. Cole's distinguished service to the Commission and the traveling public; and

WHEREAS, Mr. Cole has won the favor and admiration of both the Commission employees and the Union through tremendous work to recognize the daily efforts by the staff, including Mr. Cole's leading the Turnpike's 60<sup>th</sup> anniversary in 2015, the Memorial Sign Dedication Program for those who were killed in the line of duty on the Turnpike and the many, many other personal recognitions by Mr. Cole of the staff's extra efforts to serve the Commission's mission; and

WHEREAS, in addition to his endless efforts at improving the efficiency, upgrading technology and reducing waste in the daily operations of the Turnpike, during Mr. Cole's tenure as the Executive Director, he has led the Commission in accomplishing the following and more:

- Development of the Plan to Modernize the Turnpike Toll Collection and Customer Service Center Systems, as well as the expansion of Toll Plaza 180
- Excellent financial stewardship in completing the funding of Governor Kasich's Jobs and Transportation Plan by issuing \$530 million in bonds while securing ratings upgrades from Moody's
- Led the successful resolution of the class action lawsuit against the Commission
- Extensive technology improvements including automating in-lane credit card processing, MARCS radio and VOIP phone system upgrades, expanding email to all employees, Computer Aided Dispatch Solution, Vendor Managed Inventory, Employee Self Service and Online Benefit Enrollment systems and electronic timekeeping
- Brought electric vehicle charging stations to four service plazas
- Ensuring the Commission as well as the State of Ohio are prepared for future disruptive technological changes by serving in leadership roles on the IBTTA, Drive Ohio, NOACA Hyperloop, and the Smart Belt Coalition

WHEREAS, the members and staff of the Commission wish to give formal and public recognition for the honorable, exceptionally dedicated, and effective service of Randy Cole as Executive Director for the Commission.

NOW, THEREFORE, BE IT

RESOLVED that the Ohio Turnpike and Infrastructure Commission hereby acknowledges and expresses its gratitude to Randy Cole for his four years of dedicated service, and the Commission also considers that the people of the State of Ohio have been fortunate in receiving the unselfish services that he rendered; and

FURTHER RESOLVED that the Commission extends its best wishes to Randy Cole, his wife, Cyndra, and their children Alex, Eden, Aubrey, Porter and Alden, and desires that Randy Cole have much success and well-being in all matters and activities that he shall undertake in the future; and

FURTHER RESOLVED that the Secretary-Treasurer be, and hereby she is, directed to send a certified copy of this Resolution to Mr. Cole.

**(Resolution No. 77-2018 adopted December 17, 2018)**